



*Inside Golfsmith*  
4070 Stevens Creek Boulevard San Jose, CA 95129  
P 408. 389. 4994 • info@myoptimumgolf.com

## CANCELLATION AND NO SHOW POLICY

We are sincerely dedicated in assisting you to meet your goals. In order to do this, it is important that you attend all scheduled appointments. Consistent attendance allows you and your my Optimum Golf Trainer to progress your program which will result in the best outcomes.

We realize that there are times when unforeseen circumstances make it impossible to attend your scheduled appointment. If this happens, please give us as much notice as possible so we can reschedule your appointment and open that time slot for another golfer. If you are calling after hours you may leave a message at (408) 389-4994. Canceling an appointment with short notice or no-showing for an appointment takes up time that could benefit another golf athlete.

**In order to enforce this policy, you will be charged the entire amount due for the session if you cancel an appointment less than 24 hours before your scheduled appointment time or do not show for an appointment. Please understand that our available time to provide golf performance services is limited and in high demand by many.**

We want to make your My Optimum Golf experience as beneficial as possible and your commitment is a very important part of this. If you know you are going to have a difficult time making your appointments, please discuss this with your My Optimum Golf trainer. We will try to accommodate your needs.

I have read and understand the Cancellation and No Show Policy of My Optimum Golf and I agree to the terms.

Client/Parent/Legal Guardian Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_